

Conditions of Swim School Learn to Swim Programs

All new students require an assessment prior to enrolment

Applications

- Places are subject to availability.
- Contact Swim School Manager to make an appointment for a swimming assessment.

Payments

- The Learn to Swim Program operates in conjunction with the NSW Public Schools term.
- Payments are due in full before the commencement of term to guarantee your child's place.
- Upon full payment each pupil will receive a Swim School card that is presented to the Sports & Aquatic Centre Reception on entry prior to each lesson.
- A Family discount of 10% for 2 or more children is available on request.

Swim School Credits

- A credit may be arranged to carry-over to a new term.
- A credit can be transferred to another sibling currently attending Sydney Uni Swim School.
- Please contact the Swim School Manager to discuss credits.
- There are no 'make up classes' offered.

Refunds

- Any request for a refund must be made in writing and addressed to the Swim School Manager.
- An administration fee of \$25 will be incurred.
- Refunds are at the discretion of the Sports & Aquatic Centre Operations Manager and are only available in the case of prolonged illness or due to inability to continue classes due to moving out of the area.
- A Doctor's Certificate is required to support medical reasons.

How to contact Swim School

- All enquires regarding your child's swimming progress or any concerns should be directed to the Swim School Manager or Learn to Swim Coordinator
- The Swim School Manger can be contacted by telephone on 9351 8735 or by email at: swimschool@susport.usyd.edu.au
- Instructors are not to be approached during class times.

Parents on pool deck

- It is the Aquatic Centre Policy that Learn to Swim/Tadpole parents are permitted to either sit on the stepped area of the pool Deck or in the coffee shop during your child's lesson.
- Parents are not permitted on pool deck or on the benches located on pool deck adjacent to classes.

Swimming outside of Swim School times

- Parents are reminded that children are not to swim before or after lessons.
- Swim School fees entitle your child to swim during lesson times only.
- If you want your child to swim at other times a supervising Parent/Guardian needs to be a member of the Sydney University Sports and Aquatic Centre and you will be required to pay for pool use as per Centre Management Fee Structure.

Swim School Enquiries

Phone: 9351 8735

Email: swimschool@sport.usyd.edu.au



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